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# Quality Director / Quality Manager

## About me

I have extensive practical experience and knowledge in the field of: project management (including IT), quality management, process improvement. Know how to work well with people, money, customers and top management. I have a good understanding of almost every process in manufacturing and commercial companies. Results-oriented person.

Citizenships of Moldova and Israel

## Work experience

**Project Manager** · Maria · Russia, Saratov  
*January 2023 - November 2024 · 1 year 11 months*

Development and implementation of own Service process software (web application) project management. End results - successful development and implementation mobile / notebook application for 800 users from service, franchisee and commercial departments.

Maria - largest manufacturer and seller of kitchens and wardrobes in Russia <https://www.marya.ru/en/production/>  
Big scale project management. Planning and implementation of cross-functional project at large Company Scale (3000 employee) . Improvement and reengineering of business processes. Preparation and implementation of standards and procedures.

Skills: IT Project Management, Business Process Improvement

**Quality Director** · Maria · Russia, Saratov  
*April 2020 - October 2022 · 2 years 6 months*

Quality system building, standardization and improvement of business processes, quality costs reduction, quality and operational training for employees, implementation of various organizational improvement programs.

Achievements:

Defects rate reduction - 35 %, claims reduction - 28 %, improvement of business-processes

Maria - largest manufacturer and seller of kitchens and wardrobes in Russia <https://www.marya.ru/en/production/>

- 👤 51 years
- ♂ Male
- 📍 Chişinău
- 💰 2 000 EUR

## TOP Skills

- **Business Process Improvement** · 28 years
- **Project Management** · 21 years
- **IT Project Management** · 11 years
- **Quality system management** · 10 years
- **Quality Management** · 9 years
- **Management of quality team** · 6 years

## Preferences

- Full-time
- Part-time
- No schedule
- Flexible
- Remote
- Hybrid
- In-house

## Languages

- **Romanian** · Medium
- **Russian** · Native
- **English** · Fluent
- **Hebrew** · Fluent

## Skills

- Standard Operating Procedures
- Business analyst
- IT Project Management
- Business Process Improvement
- Lean Processes
- Lean Six Sigma
- Quality Management
- Project Management

Quality system management in large scale company (3000 employee)

Skills: Quality Management, IT Project Management, Business Process Improvement

### **Development Director** · Askona · Russia, Kovrov

*July 2015 - April 2020 · 4 years 10 months*

Planning and implementation of cross-functional projects at Companies Group Scale.

Improvement and reengineering of business processes.

Preparation and implementation of standards and procedures for business processes.

Management of development department.

Achievements:

Successful launch of the IKEA production Department (sofas, chairs, pillows) at 2017.

Successful launch of the "MY COLORS" retail project (sofas, chairs, pillows special category).

Organisation and implementation of work processes of logistic department for new Askona factories.

Search for new Askona manufacturing plant location.

Successful 1C:ERP system implementation project (holding scale-5 companies).

Lean production / 5S project implementation for mattresses factory - company received IKEA certification.

Askona - largest manufacturer and seller of mattresses and sofas in Russia (8000 employees).

<https://www.askona.ru/>

Skills: IT Project Management, Project Management, Quality Management, Business Process Improvement

### **Quality Director** · Askona · Russia, Kovrov

*March 2013 - June 2015 · 2 years 4 months*

Quality system building, standardization and improvement of business processes, quality costs reduction, quality and operational training for employees, implementation of various organizational improvement programs. Quality department creation from «0».

Achievements:

Defects rate reduction - 75 %, claims reduction - 50%, improvement of business-processes

Askona - largest manufacturer and seller of mattresses and sofas in Russia (8000 employees).

<https://www.askona.ru/>

Skills: Quality system management, IT Project Management, Project Management, Business Process Improvement

### **Quality Director** · Ralf Ringer · Russia, Moscow

*January 2010 - December 2012 · 2 years 11 months*

Quality system building, standardization and improvement of business processes, quality costs reduction, quality and operational training for employees, implementation of various organizational improvement programs. Quality department creation from «0».

Achievements:

Defects rate reduction – 40 %, claims reduction – 20%, improvement of business-processes

Ralf Ringer - Large shoes manufacturer and seller (2000 employee)

<https://ralf.ru/>

Skills: Quality system management, Project Management, Business Process Improvement

### **Group Quality Director** · Polyplastic Group · Russia, Moscow

*November 2004 - November 2009 · 5 years 1 month*

Quality system control

Quality system analysis

Quality system building, standardization and improvement of business processes, quality costs reduction, quality and operational training for employees, cultural change agent, implementation of various organizational improvement program.

Achievements:

Defectives rate reduction – 55 %

Customers claims reduction – 50 %

Successful fulfillment quality demands for “Electrolux” and “Indesit” (such as quality audits by these firms)

Polyplastic Group - largest producer of plastic pipes in Europe (6000 employees)

<https://www.polyplastic.ru/>

Skills: Quality system management, Project Management, Business Process Improvement

### **Manager of quality assurance team** · Taro Pharmaceutical Industries · Israel Haifa

*March 2002 - September 2004 · 2 years 7 months*

Building and managing of quality assurance team

- Teaching of professional capabilities
- Making of decisions in the problematic situation
- Suppliers evaluation, control and communication
- Quality assurance and control for raw materials

Achievements:

- Building of Q.A. team from «0»

- Successful implementation of 6 sigma project

Taro - international pharmaceutical company

<https://www.taro.co.il/en>

Skills: Quality Management, Business Process Improvement

## **Quality control specialist / Quality control manager** · Electrochemical Industries · Israel Haifa

*April 1995 - March 2002 · 6 years 11 months*

Operational management of the laboratory Department.  
Management of laboratory personnel and quality control process.  
Effective personnel management, cost minimization, and timely implementation of product control plans set by management.  
Electrochemical Industries - large producer of PVC and chemicals from Israel

Skills: Management of quality team, Project Management, Business Process Improvement

## **Desired industries**

- IT, Tech
- HoReCa / Foodservice
- Chemistry / Biochemistry

## **Education: Higher**

### **Israeli standardization institute**

*Graduated in: 2004*

Faculty: Quality management

Speciality: Lead auditor for ISO 9000

### **Technion, Israel**

*Graduated in: 1996*

Faculty: Industrial and Laboratory chemistry

Speciality: Chemical Engineer

## **Courses, trainings**

### **Statistical process control - SPC**

*Graduated in 2008*

Organizer: Electrolux, Certificate

### **Effective management**

*Graduated in 2005*

Organizer: Management Development Institute

### **Lead auditor for ISO 9000**

*Graduated in 2004*

Organizer: Israeli standardization institute

### **HACCP**

*Graduated in 2004*

Organizer: Taro Pharmaceutical Industries Ltd, Certificate

### **GMP**

*Graduated in 2002*

Organizer: Taro Pharmaceutical Industries Ltd, Certificate

**Lean production**

*Graduated in 2001*

Organizer: Electrochemical Industries, Certificate